



التقرير السنوي  
Annual Report  
٢٠١٩



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TransportGovOm



وزارة النقل  
Ministry of Transport

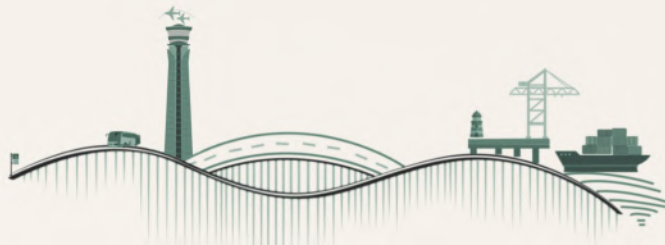


التميز المؤسسي  
Organizational Excellence





بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ









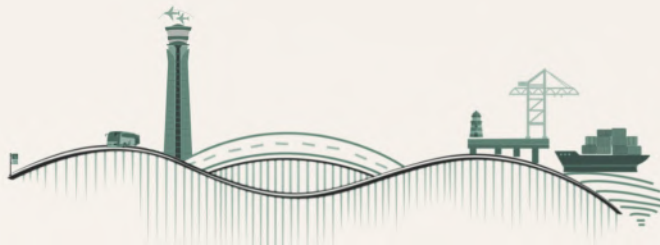
Dear people, I will be working as quickly as possible to make your life happier and your future more prosperous

The late His Majesty  
Sultan Qaboos bin Said bin Taimur,  
May Allah rest his soul in peace



The past five decades were marked by a great transformation in building the modern state and establishing state-of-the-art infrastructure, all over the country... We will proceed along the path of development and we will continue the march of the blessed renaissance as the late Sultan wished it to be





His majesty Sultan Haitham bin Tariq  
Sultan of Oman  
Council of Oman

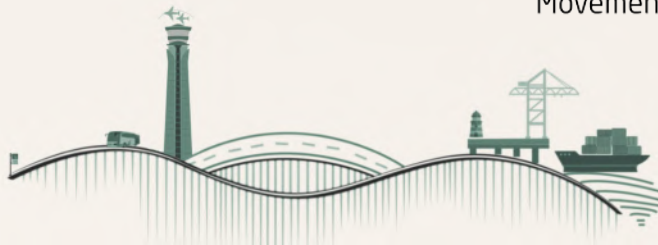
23 February, 2020



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Policies Planning Strategies	Regulation Legislations	Roads	Operators Performance Investment Opportunities Operational Movement Data	Human Resource Development Digitalization



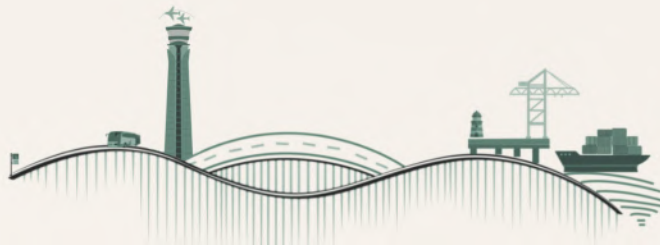
## H.E. The Minister`s Speech



First and foremost, my thanks and praises go to Allah, the Almighty for all that he has bestowed upon us and, for all that has been achieved in the transport sector and the important role it plays in establishing the foundations of the infrastructure for the economic and social development in the Sultanate of Oman. I would also like to extend my thanks and deepest appreciations to all those involved in this sector for their efforts, knowing that without their contributions and keen interests in the development of our precious land, none of these achievements would have ever been realized! While taking into account the vision of the Ministry of Transport; and that is for the transport and logistics sectors in the Sultanate of Oman to become a global leader while contributing socially and economically. The Ministry seeks to exert more efforts to achieve the ambitions and aspirations set through its annual plans and aspires that the transport sector to become the second source of national revenue and to position the Sultanate among the top ten countries in the Global Logistical Performance Index by the year 2040. The Ministry aims to achieve a high level of regional and international competitiveness in the transport and logistics' sectors, improve the quality of the public transport services, develop scientific research in transport and logistics, and raise performance indicators to the highest levels of organizational excellence.

We are looking forward to the coming year - God's Willing - to exert even more and further efforts to achieve the visions set forth by the Ministry's plan, praying and asking the Almighty God to help us all in serving our beloved country under the wise leadership of His Majesty Sultan Qaboos - May God Protect Him - And May peace, mercy and blessings of Allah be upon you!

Dr. Ahmed Mohammed Salem Al-Futaisi  
Minister of Transport & Communications





## Vision

Making Transport and Logistics sectors in the Sultanate of Oman a global market leader, socially and economically enhanced



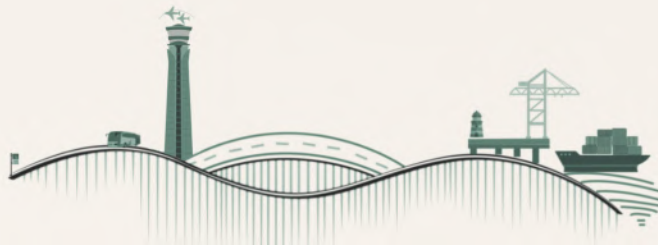
## Mission

- A. To provide an efficient, effective, integrated and sustainable transport system that is equipped with the latest and most advanced technological developments, one that would contribute to the development of the logistics sector in order to promote economic and social development and enhance the competitiveness of the Sultanate of Oman on the regional and international levels.
- B. To develop an integrated and sustainable logistics sector that would boost the national economy and would place the Sultanate among the top ten countries in the global logistics performance index by the year 2025.



## Objectives

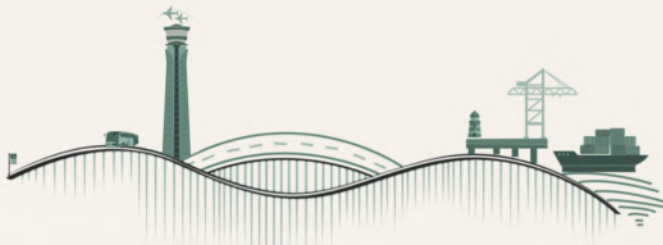
- A. To achieve high competitiveness standards in the transport sector.
- B. To develop a sustainable and integrated logistics sector.
- C. To raise organizational performance levels to the highest standards of excellence.
- D. To develop an integrated and sustainable transport system, one that is both efficient and effective.
- E. To increase the contribution of the transport sector to social and economic development.





Chapter One:

# PLANNING AND POLICIES



The Ministry's vision is to become a global market leader in transport and logistics sectors. To achieve this, the Ministry regularly sets and develops policies and strategies and follows up their implementation, in accordance with its strategic objectives. This can only be achieved through the successful management and the optimization of all the components of the system. This chapter summarizes the role of the Ministry in this regard.

## First Policies

### 1 General Transport Policy

The general policy of transport has been initially approved and entrusted the Ministry to study a number of issues in coordination with the concerned authorities until this policy is finally adopted.

## Second Planning

### 1 Transport Projects Assessment Guide (Oman TAG)

The Ministry, represented by the Directorate General for Planning and studies, will prepare the Transport Projects Assessment Guide (TAG Oman), which clarifies the criteria for project selection and prioritization based on their economic and social significance. The Guide will be used as a tool for project evaluation through multiple stages to ensure optimal use of government financial resources. Priority will be given to implanting projects with economic and social returns.

### 2 The National Transport Model

The Ministry, in cooperation with the Supreme Council for Planning, has participated in the development of Oman National Spatial Strategy, which included preparing the national transport model as one of its main components. This model has been finalized and is currently being

used in preparing Oman National Spatial Strategy alternatives.

## Third Strategies

### 1 Strategies Underway

#### Maritime Organization Strategy

The International Maritime Organization recommends developing a strategy to ensure that its obligations and responsibilities under the requirements of international conventions are met. This strategy includes the establishment of a methodology to ensure the effective implementation of mandatory international instruments as well as continuous review to improve capabilities and overall organization. Within this framework, the Ministry of Transport has prepared a draft maritime administration strategy, in agreement with the International Maritime Organization. The strategy reflects future maritime administration objectives and directions in the field of maritime transport industry and services at the national level, taking into account regional and international developments and requirements.

### 2 Approved Strategies

The Ministry periodically follows up on the achievements and the adopted objectives achieved from the periodical reports prepared by those involved in the implementation of these strategies. We will summarize herein the most important achievements in this regard:

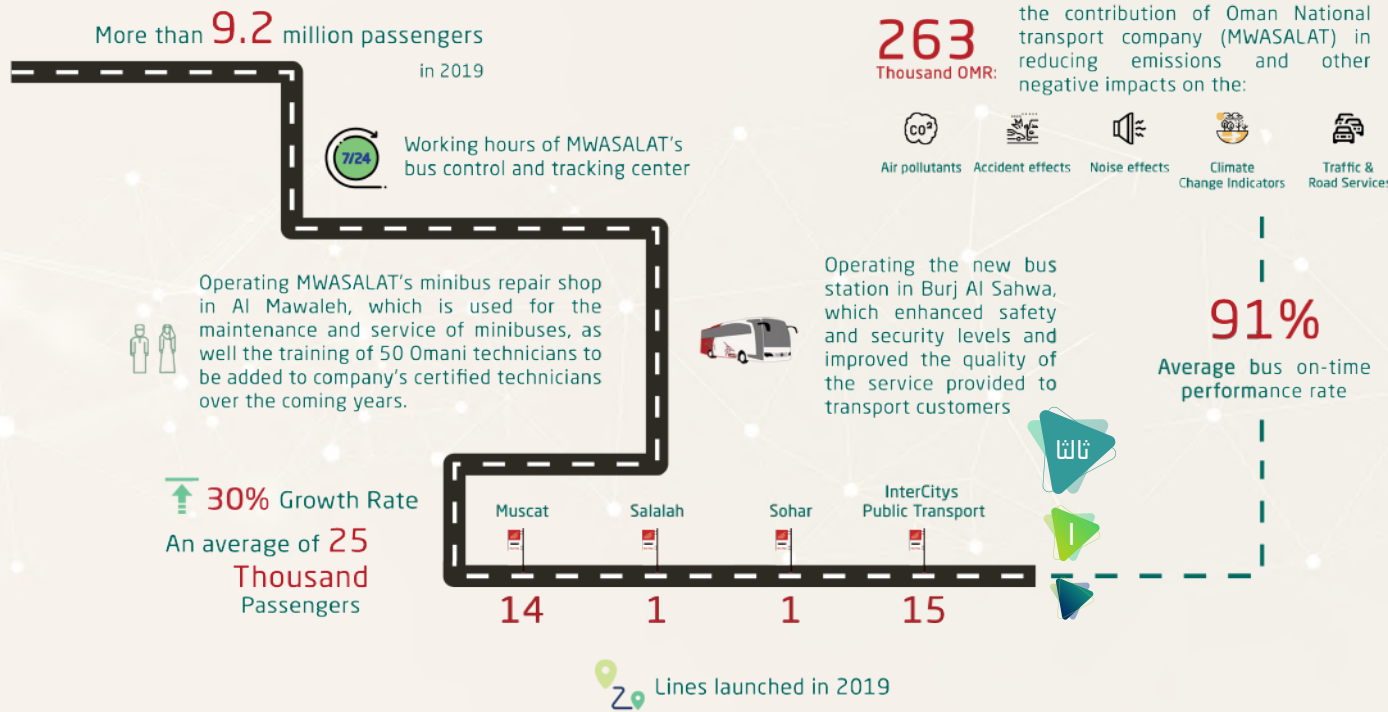
#### 1 National Aviation Strategy 2030

The National Aviation Strategy has been adopted, which aims to increase the direct contribution of the civil aviation sector in the GDP of the Sultanate from RO (172) millions to (890) millions by 2030. It also aims to achieve economic growth and attract sector related businesses into the Sultanate and enhance the potential of air cargo operations.



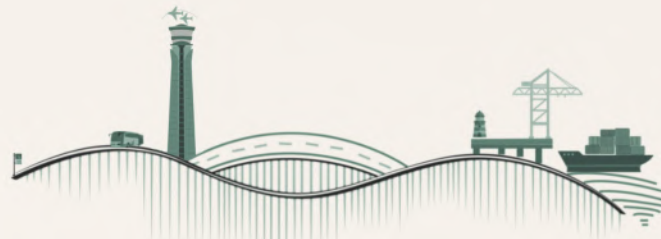
## 2 Public Transport Strategy

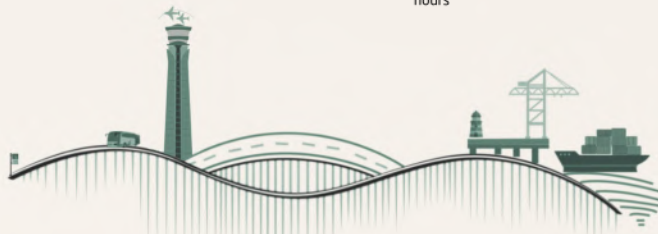
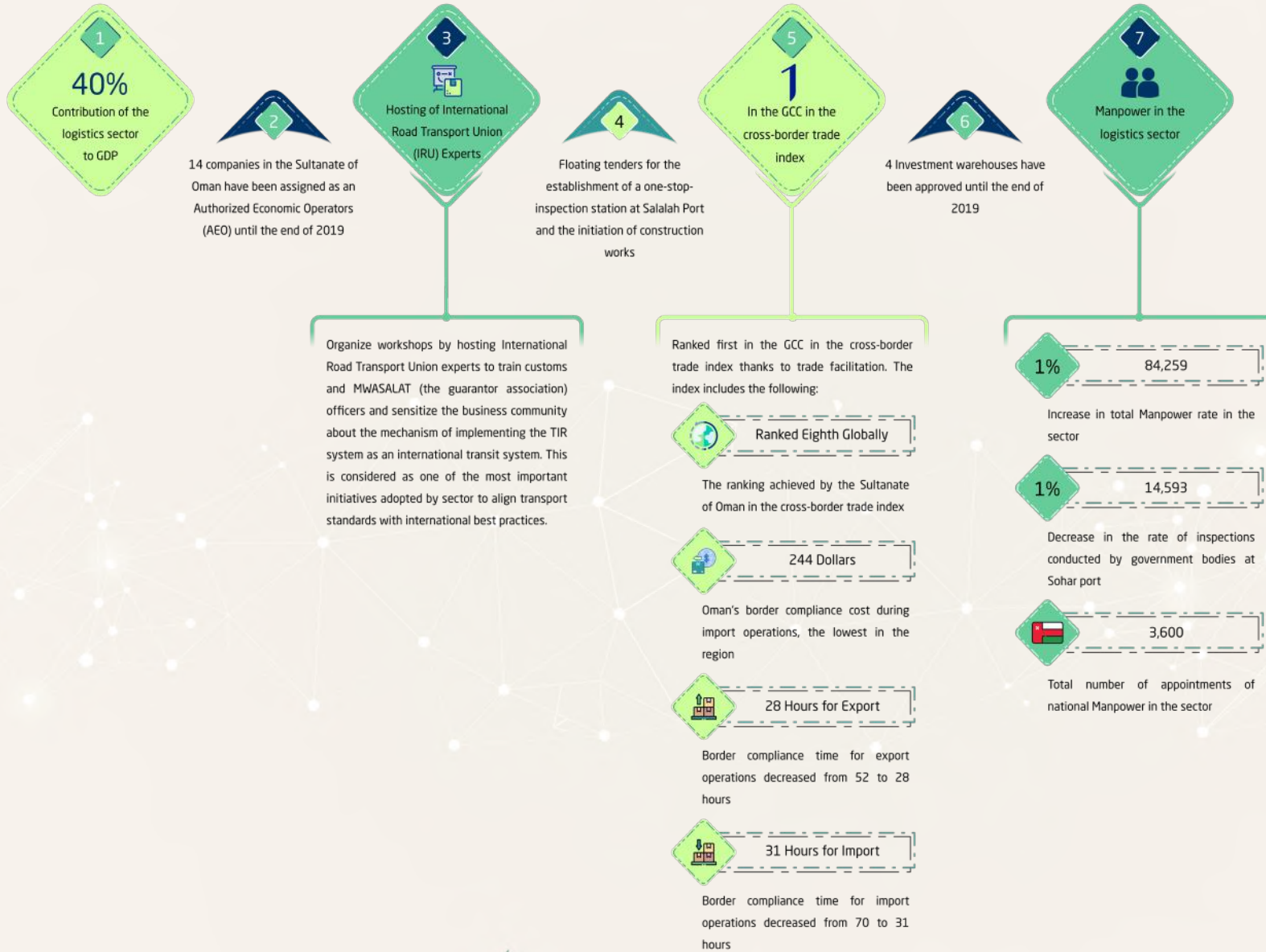
The Ministry of Transport is following up on the implementation of the public transport strategy and is keen to establish an integrated network of public transport lines that serves all segments of society. The following statistics show its implementation plan:



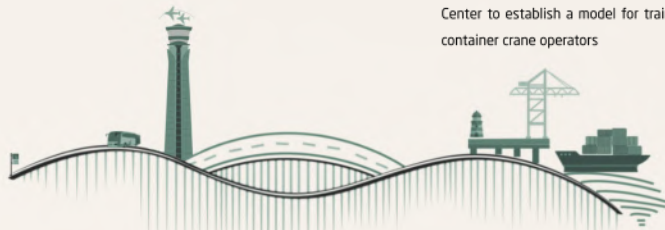
## 3 National Logistics Strategy

The Ministry of Transport is following up on the implementation of the national logistics strategy through the Directorate General of Planning and Studies and in cooperation with the competent authorities. The Ministry seeks to stipulate and implement the basic pillars of the National Strategy 2040, with the aim of making a quantum leap in transaction and clearance performance systems that govern cargo movement across different crossings and entry points. The Ministry aims to analyze and monitor investment opportunities and use technology as a competitive tool as well as provide the national personnel required by the sector. This resulted in the following:



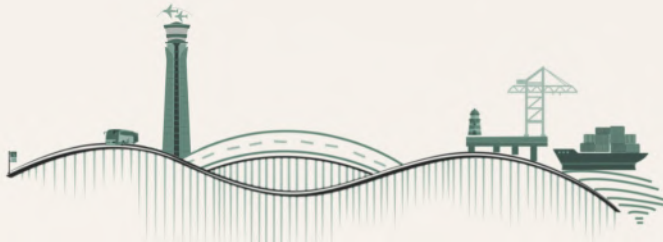






Chapter Two:

# REGULATION AND LEGISLATIONS



## First Strategies

The Ministry seeks to raise the level of organizational performance at the supervisory and operational levels. Therefore, it is constantly updating and issuing various regulations for its various sectors. We will review herein the most important procedures taking in this regard during the year 2019.

### 1 Shipping

The Ministry issued a number of maritime regulations to regulate areas related to navigation, transport, maritime security & safety as well as to keep pace with the latest global developments in those fields. During this year, the Ministry issued three regulations, namely:

#### 1 Load lines Regulation

This regulation was issued by virtue of Ministerial Decision No. 54/2019, with the aim to ensure that Omani ships sail on international voyages while having a Load Line Certificate on board, in accordance with the requirements of the International Convention on Load Lines, 1966 and its protocol of 1988.

#### 2 Safety and Prevention of Pollution Regulation

This regulation was issued by virtue of Ministerial Decision No. 108/2019, with the aim to oblige port administrations and operators to issue rules and instructions on loading and unloading operations and various other activities in order to

prevent any leaks or acts of pollution of the marine environment. In addition, this Regulation aims to train port workers on complying with all safety and pollution control measures, as well as organize and arrange pollutant cleaning and removal operations and emergency management at the port.

#### Regulation for the transport of hazardous materials on Omani vessels and at Omani ports

This regulation was issued by virtue of Ministerial Decision No. 101/2019, with the aim to implement the requirements of the International Convention for the Safety of Life at Sea, 1974 and the IMDG code (and their amendments) when dealing with dangerous goods at Omani ports and on board of foreign vessels entering the Omani ports. This Regulation requires Omani port administrations to adopt effective plans for dealing with dangerous goods in order to ensure their readiness to manage any pollution resulting from such dangerous goods.

### 2 Conventions

The Ministry is working on regulating the maritime transport sector by signing several joint conventions. The conventions signed in this regard during the year 2019 include:

#### 1 Convention on the Control of Harmful Anti-Fouling Systems on Ships 2001

Royal Decree No. 5/2019 approving the Accession of the Sultanate

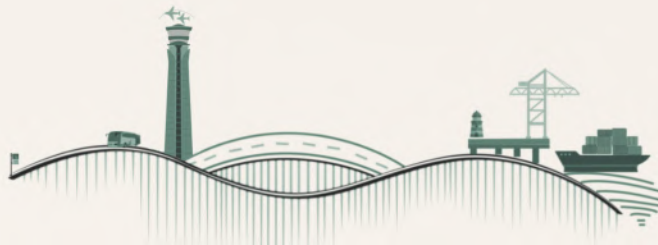
of Oman to the Convention was issued on January 17th, 2019. The Convention aims to protect the marine environment, human life and natural resources. It is considered a legislation to monitor Harmful anti-fouling systems on ships to minimize the risk of organic paint used on the bottom of ships, which threatens/ends marine life (e.g. algae, molluscs and other marine life). The Sultanate is considered among the most sensitive coastal areas due to its diverse marine life.

### 3 Roads and Land Transport

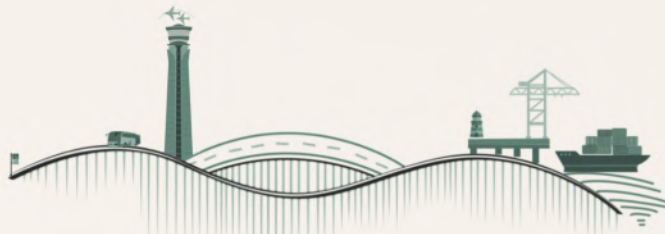
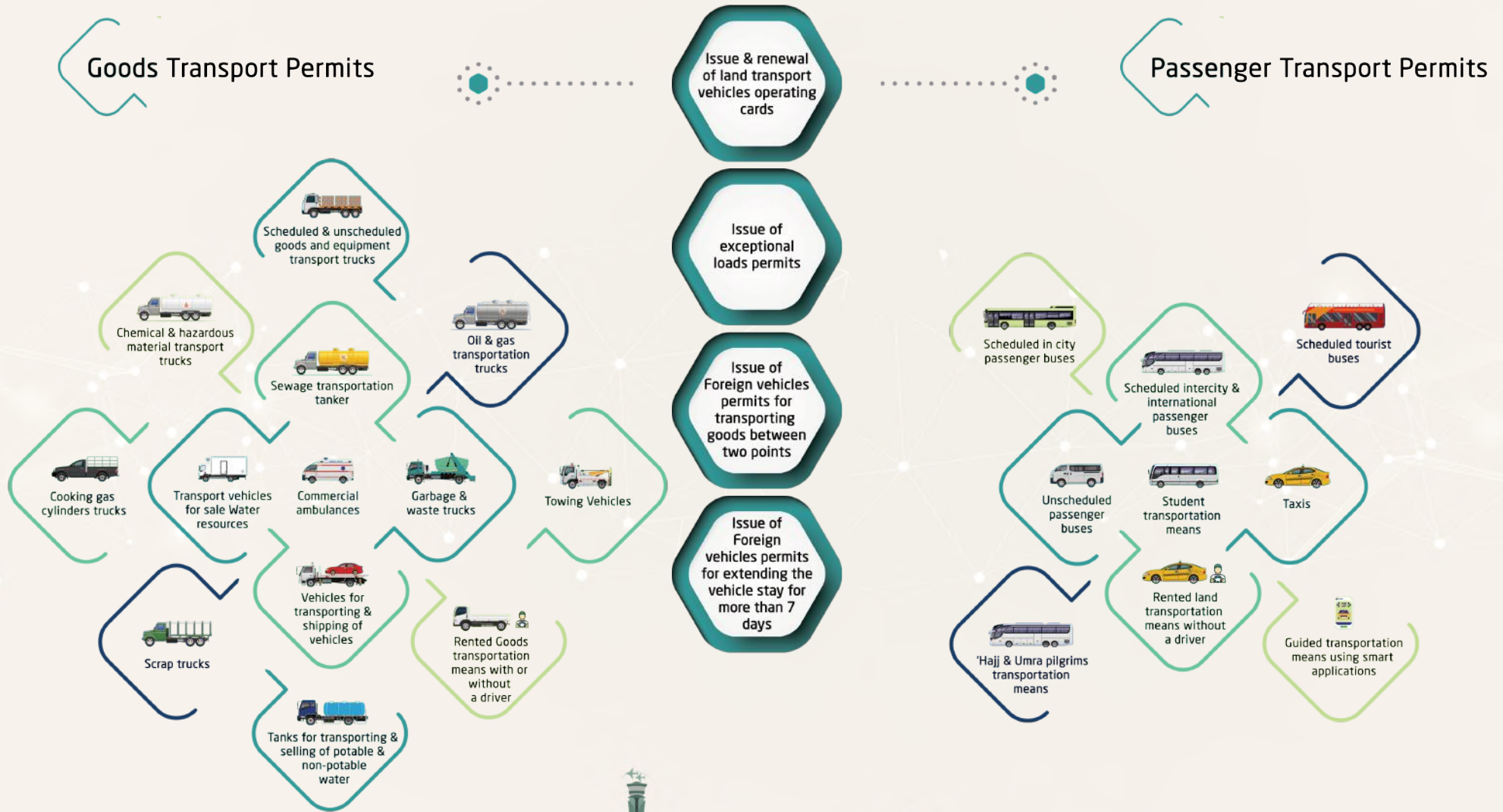
#### The Executive Regulations of the Land Transport Law

Naql Platform is one of the foundations of implementing the executive regulations of the Land Transport Law, issued by virtue of Ministerial Decision No. 2/2018 dated January 8th, 2018 to regulate the land transport sector. The platform aims to increase the efficiency of the logistics system by creating an electronic database for workers in the public transport and road transport sectors as part of the ongoing efforts in developing the logistics sector.

It is worth mentioning that the platform will enable the concerned parties to adhere and implement the requirements of the Land Transport Law.



In its first stage, Naql Platform provides the following services:





## Second Legislations

### 1 Roads and Land Transport

#### 1 Omani Roads Law

The esteemed Council of Ministers approved, in principle, the preparation of the Omani Roads Law in 2018. A draft of the aforementioned law is being prepared in cooperation with the concerned authorities in the Sultanate. Upon completion, this law will be considered as one of the transport asset management tools in the Sultanate, as it will ensure road preservation, a high operational level, as well as encouraging and facilitating potential investment opportunities identification.

#### 2 Multimodal Transportation of Goods Law

The Omani Multimodal Transportation of goods Law is part of the efforts to develop an integrated transport and logistics system as well as raising efficiency and competitiveness in the Sultanate, by filling the current legal gap in the multimodal transport and logistics system, facilitating and promoting international trade, improving competency in the Sultanate and developing the Omani economy. After discussions with the relevant authorities, the Ministry has prepared the draft law, which will be submitted to the esteemed Cabinet of Ministers for review and approval by the end of the current year.

### 2 Strategies Underway

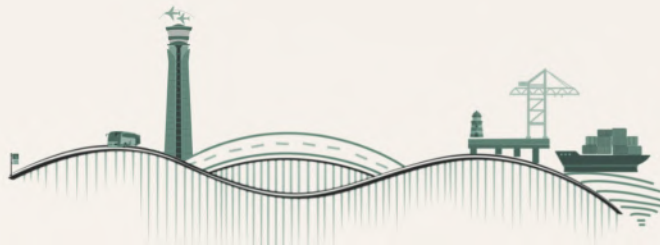
#### Maritime Law

The Ministry has completed the preparation of the Maritime Transport Law, which is expected to be referred to the Ministry of Legal Affairs at the beginning of next year then to the esteemed Cabinet of Ministers for final approval.

### 3 Air Transport

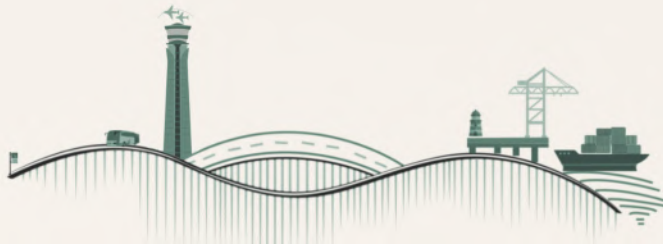
#### Civil Aviation Law

The Civil Aviation Law was issued by Royal Decree No. 76/2019 to regulate commercial air transport, public aviation, every aspect relating to the operating companies, air navigation services, and any activities relating to civil aviation in the territory of the Sultanate.



Chapter Three:

# INFRASTRUCTURE PROJECTS





The Sultanate ranked second in the Arab world in the quality of road infrastructure



The Sultanate ranked eighth globally in road quality in the Land Transport and Port infrastructure Index according to the Travel & Tourism Competitiveness Report

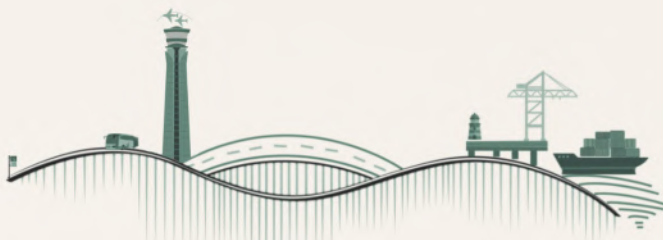
## Legislations

### Roads and Land Transport

The Ministry has built a network of asphalt and (Gravel)Dirt roads linking all regions and Wilayats of the Sultanate, in addition to some other roads linking between the Sultanate and neighboring countries. The Ministry completed study and design works for several vital road projects designed according to the best international standards, specifications and the highest levels of road traffic safety requirements. These roads are designed to be suitable for traffic in various climatic conditions, such as rain and floodwater runoff. In addition, the Ministry is working on building several vital roads in the Sultanate. The length of paved roads under the responsibility of this ministry until the end of December 2019 amounted to about (15789) km, while the length of (Gravel)Dirt roads (17.135) Km, allowing citizens and residents to move around the Sultanate easily.

	Road type	2018	2019
1	Asphalt Roads (km)	15,646	15,789
2	(Gravel)Dirt roads (km)	17,135	17,135
	<b>Total (km)</b>	<b>32,872</b>	<b>32,924</b>
	(%) Asphalt roads	47.7	48
	(%) (Gravel) Dirt Roads	52.3	52

Table (1): length of constructed roads (2018 - 2019)



### Works on Road Projects During 2019



Interchanges

0



Wadi (Ravine) Crossing Bridge

0



Pedestrians Overpass

0



Box Culvert

386



Vehicles Overpass

1



Pedestrian Underground Crossing

0



Vehicle Underpasses

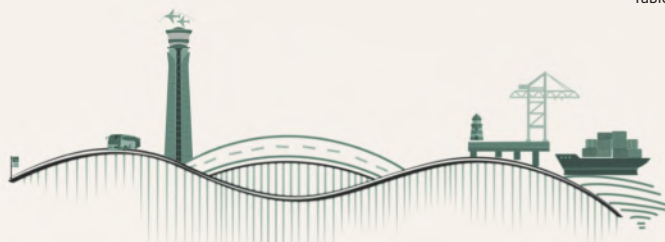
6



### Road projects completed partially and fully during 2019

	Project Name	Total Project Length	Total Lengths (km)	Total Lengths Opened for Traffic
Fully Completed Projects	1 Dualization of Adam-Thumrait Road (Second stage)	119,70	194,20	119,70
	2 Safety Barriers on Khasab Costal Road (Khasab -Tibyan)	21,50		6,00
	3 Design and execution of Al-Wajajah (Shinas Wilayat) - Al-fi road (Wilayat Mahdha)	9,00		9,00
	4 Construction of Belad Al-Shuhoom - Al Hijr road	23,00		3,00
	5 Completion of Sabt-Mazroa road in wilayat Al-kamil Wal Wafiin the Governorate of South Al Sharqiyah	4,00		4,00
	6 Completion of Sinow-Mahout-Al-Duqum road Second phase (until Mahoot Roundabout)	17,00		3,00
Partially Completed Projects	7 Dualization of Ibri-Yanqul road project (Second phase)	34,00	270,00	8,30
	8 Dualization of Barka-Nakhl Road	38,5		8,00
	9 Dualization of Adam - Thumrait Road (First part)	197,50		120,00

Table (2): Road projects fully and partially completed during 2019



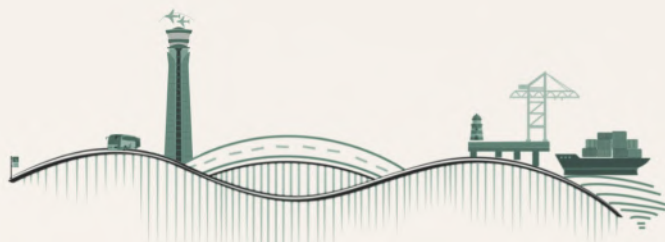


2 Projects underway during 2020:

Project Name	Total Length	Length Planned to be Completed During 2020	Expected to be Fully Completed During 2020
1 Al sharqiya Expressway (first phase-first part)	40,8	24,8	✓
2 Al sharqiya Expressway (second phase-first part)	76,3	30,3	✓
3 Al sharqiya Expressway (second phase-second part)	55,7	55,7	-
4 Dualization of Sahem-Al-Felajj road (Saham link road) (Additional works to Al Batinah Expressway project, Fourth Package)	13	13	✓
5 Saih Qutnah Road, Niyabat Al-Jabel-Al-Akhdar in wilayat Nizwa	8,6	8,6	✓
6 Construction of Al-Abailah-Al-Fayadh road in Al-Buraimi Governorate	41,86	32,86	-
7 Dualization of a road from LNG roundabout until Bilad Sour roundabout	14,65	14,65	✓
8 Dualization of Ibri-Yanqoul road project (second phase)	34	8,7	✓
9 Dualization of Barka-Nakhel Road	38,5	16,5	✓
10 Dualization of Adam / Thumrait Road - first part (An additional part with a length of 77.5 km from the end of the second part to Wilayat Haima)	197,5	77,5	✓
11 Completion of remaining civil work on Sint-Wadi Al-Ala road (Al-Dakhlya Governorate)	4	4	✓
12 Design and execution of the industrial area road link in Wilayat Suhar	2,83	2,83	✓
13 Design and execution of the free zone road link in Wilayat Sohar	3,8	3,8	✓
14 Design and execution of Al-Suwaiq's dual carriageway road link	13	13	✓
15 Design and construct Al-Aswad dual carriageway (from the Al-Batinah Expressway to the Aswad Border Post) in Wilayat Shinas	6,5	6,5	✓
16 Construction of Masirat Al-Rawajih road in Niyabat Al-Jabel Al-Akhdar in wilayat Nizwa	7	7	✓
<b>Total</b>	<b>136,30</b>	<b>144,70</b>	

For projects expected to be fully completed during 2020

Table (3): Road projects underway during 2020



Works on Road Projects Underway During 2020



Interchanges

30



Vehicles Overpass

5



Wadi (Ravine) Crossing Bridge

21



Pedestrian Underground Crossing

15



Pedestrians Overpass

2



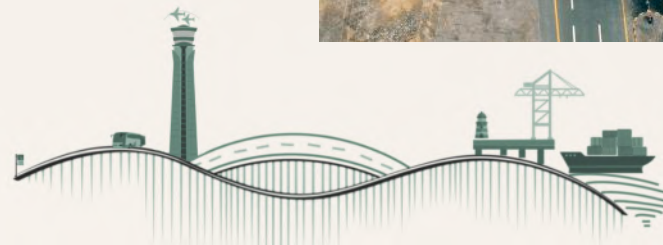
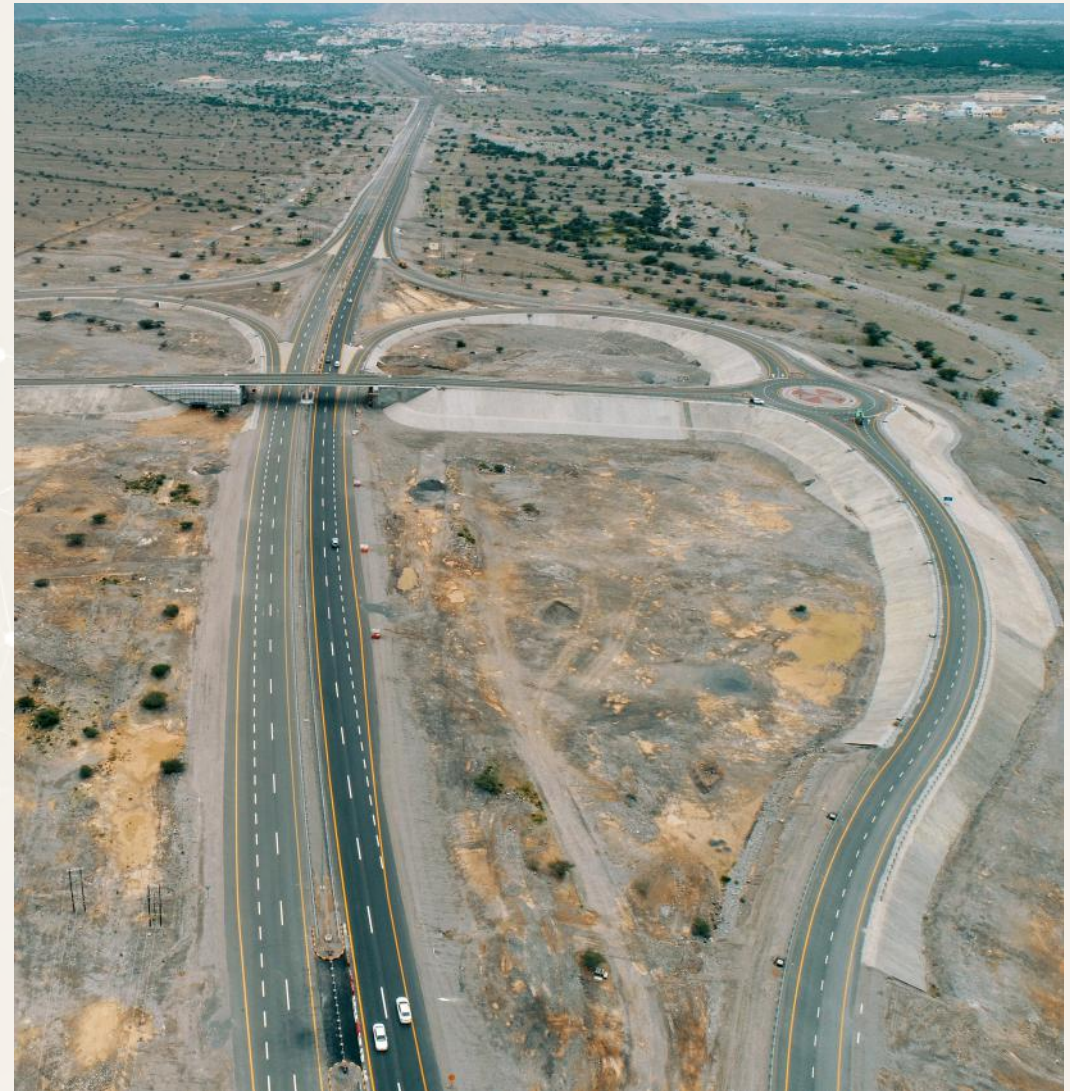
Vehicle Underpasses

26



Box Culvert

1,454







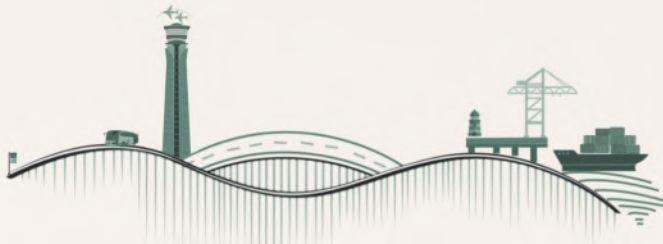






Chapter Four:

# OPERATION AND PERFORMANCE OF OPERATORS



Chapter four reviews the most important achievements during 2019 at the financial and operational levels and various sectors of the Ministry

## Second Operators Performance

### Oman Global Logistics Group (ASYAD)

During this year, Asyad subsidiaries achieved a positive growth in overall, which enabled the Group to dispense with government funding for its business operations starting from January 2020. Thus, the Group achieved one of the main objectives of its strategic plan, which is to dispense with government funding by 2023. This achievement was made possible by taking several steps to improve the efficiency of operations, ensure optimal utilization of resources and achieve integration among its subsidiaries. The achievements include:

1. The operational profits rate (EBITDA) increased by 49% in 2019, due to the following:
  - Average shipping costs rate of large crude oil tankers increased by 85% in 2019
  - Overall profit performance of Oman Dry Dock Company improved by RO 3.3 million in 2019
2. Oman Dry Dock Company achieved operational profits for the first time since its foundation; that is two years before the strategic plan, thanks to increasing company's sales to record levels, raising spending efficiency and providing high-quality services.
3. Oman Shipping Company continues to achieve excellent performance as compared to the maritime transport market, thanks to the increase of average shipping rate of large crude tankers, as well as lower interest rate refunding initiatives and liquidity improvement initiatives.
4. The Oman National Transport Company managed to increase the efficiency of operations and reduce operational expenses by RO 6 million, thanks to the initiatives that ensured the opening of an internal workshop for buses maintenance and drivers in-house training during the period (2017-2019).

5. The National Ferries Company managed to reduce about RO 2 million of annual costs during the period (2015-2015) through internal training initiatives and Omanization.

### 1 Group Subsidiaries

The free zones has a pivotal role in attracting foreign investments, as it achieved a record level of foreign investments in 2019 estimated at USD 1.4 billion compared to USD441 million in 2018, and also works to strengthen and activate the logistic integration system.

### 1 Ports and Free Zones:

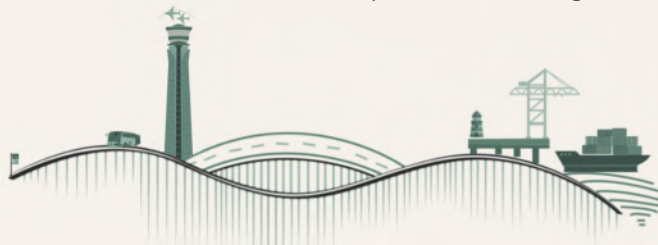
#### 1. Sohar Port:

Sohar Mustakshif (Explorer) is deemed to be the first platform of its kind in the region and the smartest way for container transport effective planning. The Sohar Navigate Platform has been developed to serve the companies searching for the most effective maritime shipping routes. The pilot version of the platform demo version has been launched to represent a significant stride in maritime navigation and an added value to the international logistic market. Adding more operational data to the platform will make it a valuable source to back up supply chain operational efficiency and provide prominent alternatives appropriate to local importers and exporters who depend on logistic service providers.

#### 2. Duqm Port:

The port is currently witnessing the implementation of a number of development projects including the construction of new international commercial corridors. Thanks to its distinguished location and its developed infrastructure, the port represents a special investment attraction in the region as a transit point or a direct route for the regional and international markets.

The port witnessed an increase in demand as a result of providing services that guarantee optimal investment as a one-stop station, which enabled the completion of procedures for establishing companies and allocating lands within a short period ranging from 3 to 5 days.



## 2 Shipping

Oman Post has achieved a qualitative shift during the current year in terms of the quality of the services it provides, such express mail service, which reached 97.4%. According to the International Postal Union, the average regular mail and parcels delivery reached 90% according to standards. Customers' satisfaction with postal services also reached an average of 85%.

- Oman Post managed to save RO 3 million by increasing operational efficiency and reducing expenditures during 2016-2019.
- Oman Post is working on reducing public services subsidizing (USO) by RO 7 million through rearranging the network size during 2019-2023

## Second Investment opportunities

### 1 Development of Burj Al Sahwa Station

A tender has been floated for the development of Burj Al Sahwa Station as a fully integrated public transport station designed according to international standards on an area of 42 thousand square meters, in partnership with the private sector. The station will be an important asset for the promotion of the Sultanate's public transport system as well as a vital center and a key hub in linking various public transport lines between the Governorate of Muscat and other governorates, and a meeting point for travelers arrival and departure to and from the Governorate, as well as linking it to the Muscat International Airport. The station will also provide services to operators of public transport lines and taxis in addition to various services to citizens and residents, and will help reducing traffic jams and facilitate movement into and out of the region.

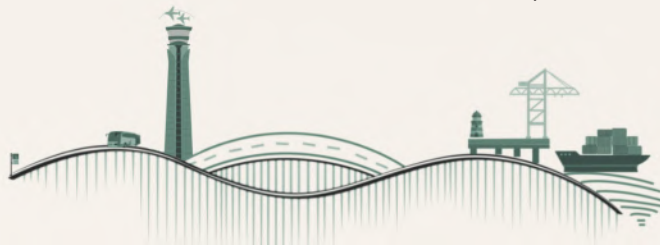
The works include the following:

1. Building, developing, designing, operating and financing the station in accordance with the high quality requirements, and will include the following:
  - In-City bus stops and intercity bus stops
  - Special lanes for taxis
  - An integrated bus services station that includes air-conditioned waiting areas, services offices for public transport operators' lines and outlets for vehicle rental and ticket sales and information of-fices, facilities for handling and checking goods, electronic ticket-purchase places that make it easy for passengers to obtain tickets in advance, tourist facilities, retail stores and other service facilities.
  - Parking for citizens and residents to stop their vehicles to head to their next stations using transport services provided by the station.
2. The station provides facilities for disabled people, and other services such as the prayer room, and ATMs, in addition to food and beverage distributor, and a dining lounge.
3. The station infrastructure is designed for smart transport systems such as digital display screens of general information about the station's services such as introducing arrival and departure times for buses, public transport lines, and prices.

The public transport station is designed to meet international standards to ensure security and safety for the station's users and users such as: fire extinguishing systems, monitoring and warning systems, and the work of the Burj Al Sahwa public transport station is scheduled to start in mid-2020.

## 2 Khazaen Economic City

Based on its vision and strategic objectives aiming to occupy a global position in the logistics sector, the Ministry has adopted Kazaen economic city as an investment opportunity that has become one of the main components of the logistic services sector in Oma





The first stage: a land port, customs clearance warehouses and support services that include general administrative services to facilitate investors' actions, a truck services center, and logistic services area with continuous security and monitoring services. It also includes ready-to-rent warehouses with wide and different areas, dry warehouses, a cold storage, an open storage yard, individual storage units, commercial warehouses, facilities, services, and a versatile green area, which is the beating heart of the city and dedicated to versatility such as offices, shops, houses, hotels, education, training services, and many similar facilities.

### Space

The total area is 51 million sqm

### Location

Khazaen City is located in the Al Batinah South Governorate, about 60 km from Muscat International Airport and 14 km from Sohar.

### Competitiveness

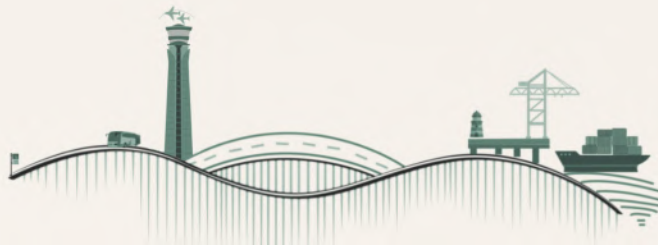
It has a competitive advantage by being located along the Al Batinah Expressway, which facilitates the arrival of goods to Muscat International Airport and Sohar Port, and then to consumer markets in the Sultanate and neighbouring countries.

### Agreements

Signing of a city development agreement, which is a model for investment and development of public-private partnership. This will contribute to the development and operation of one of the most important strategic projects in the Sultanate

### Joint cooperation

Linking Khazan city with seaports, airports, border ports, free zones, economic and industrial areas, and through joint cooperation between the private and public sectors





Second **Operational Activity Data**

1 **Operational Activities in the Omani Ports**

1 **Sultan Qaboos Port**

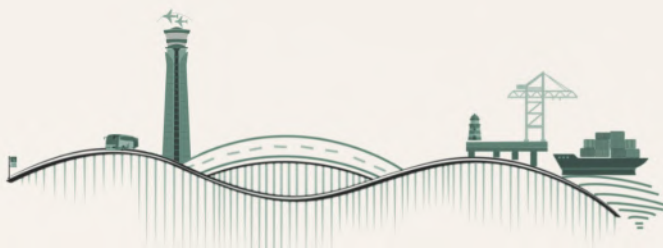
Details	2017	2018	2019
<b>Ship Movement</b>			
Tourist Ships	135	122	161
General Goods Ships	17	7	1
Bulk Cargo Ships	31	46	34
Liquid Cargo Ships	189	126	124
Transitory Ships	550	565	517
Others	232	191	276
<b>Total</b>	<b>1,154</b>	<b>1,057</b>	<b>1,113</b>
<b>Activity of Handled Goods (Metric Ton)</b>			
Food Stuff	589,923	613,209	725,563
Construction supplies	375,726	357,578	137,168
Livestock	7,662	3,243	2,104
Chemical Oils	33,613	-	-
<b>Total</b>	<b>1,006,924</b>	<b>974,030</b>	<b>864,898</b>
<b>Tourist Activities (Passenger)</b>			
Number of Tourists	242,157	237,939	330,033

Table (4): Operational Capacity of Sultan Qaboos Port

2 **Salalah Port**

Details	2017	2018	2019
<b>Ship Movement</b>			
Tourist Ships	1,485	1,223	1,291
General Goods Ships	122	92	122
Bulk Cargo Ships	49	89	328
Liquid Cargo Ships	367	393	145
Transitory Ships	24	35	45
Container Ships	68	62	113
Others	281	249	288
<b>Total</b>	<b>2,396</b>	<b>2,143</b>	<b>2,332</b>
<b>Container Activities (Standard)</b>			
Export Containers	109,647	127,006	154,613
Import Containers	95,782	117,668	140,714
Re-shipping containers	3,740,995	3,140,008	3,813,242
<b>Total</b>	<b>3,946,424</b>	<b>3,384,682</b>	<b>4,108,569</b>
<b>Activity of General Goods (Metric Ton)</b>			
General & dry bulk goods	11,247,464	14,005,658	-
Liquid Goods	2,339,218	2,197,672	2,250,730
<b>Total</b>	<b>13,586,682</b>	<b>16,203,330</b>	<b>2,250,730</b>

Table (5): Operational Capacity of Salalah Port



3 Sohar Port

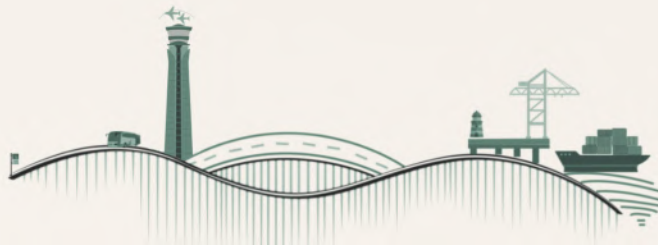
Details	2017	2018	2019
<b>Ship Movement</b>			
Container Ships	569	586	621
General Goods Ships	387	437	364
Liquid Cargo Ships	821	919	788
RoRo Ships	319	297	296
Others	979	1,225	1,075
<b>Total</b>	<b>3,075</b>	<b>3,464</b>	<b>3,144</b>
<b>Container Activities (Standard)</b>			
Export Containers	320,338	372,541	351,405
Import Containers	335,726	363,224	361,896
Re-Shipping Containers	172,169	89,873	66,723
<b>Total</b>	<b>828,233</b>	<b>825,638</b>	<b>780,024</b>

Table (6): Operational Capacity of Sohar Port

4 Shinas Port

Details	2018	2019	% of Change
<b>Shipped Goods (Ton)</b>			
Food Stuff	1,657	722	-56
Construction Materials	6,156	181	-97
Livestock	612	949	55
Others (General and Fodder)	93	-	-
<b>Total</b>	<b>8,518</b>	<b>1,852</b>	<b>-78</b>
<b>Emptied Goods (Ton)</b>			
Food Stuff	779	1,824	134
Construction Materials	13,236	20,161	52
Livestock	1,633	584	-64
Others (General and Fodder)	97	-	-
<b>Total</b>	<b>15,755</b>	<b>22,570</b>	<b>43</b>
<b>Total of Handled Goods (Ton)</b>	<b>24,273</b>	<b>36,900</b>	<b>52</b>

Table (7): Operational Capacity of Shinas Port



5 Suwaiq Port

Details	2019
<b>Ship Movement</b>	
Number of Boats	9
Number of Ships	175
<b>Boats Movement</b>	
Export Goods (Ton)	-
Import Goods (Ton)	656
<b>Handled Goods (Metric Ton)</b>	
General & Dry Bulk Goods	448,260
Liquid Cargo	150
<b>Total</b>	<b>448,410</b>

Table (8): Operational Capacity of Suwaiq Port

6 Khasab Port

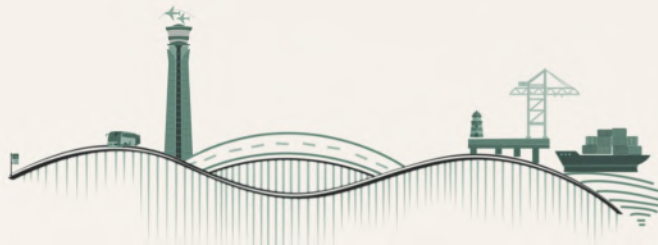
Details	2018	2019
<b>Handled Goods Movement</b>		
Food Stuff	3,445	5,468
Electrical Tools	1,600	1,159
Construction Goods	2,523	481
Accessories	1,025	1,130
Livestock (Ton)	1,225	1,075

Table (9): Handled Goods in Khasab Port (Metric Ton)

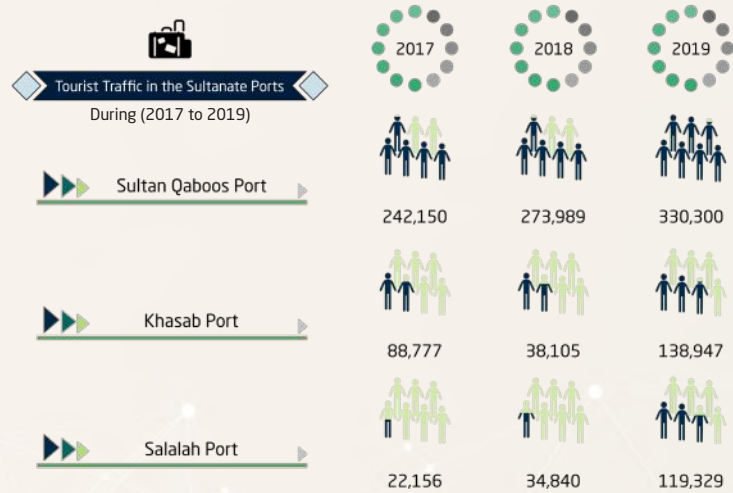
7 Operational Capacity of Ferries

Details	2018	2019	% of change	
<b>National Ferries</b>				
Masira Port	Number of Trips	3,160	2,493	-21
	Number of Vessels	39,656	29,490	-26
Shannah Port	Number of Trips	2,655	2,146	-19
	Number of Vessels	33,730	28,110	-17
<b>Oman Ferry Company</b>				
Total	Number of Trips	2,358	5,678	140
	Number of Passengers	187,004	427,648	129
	Number of Vessels	54,883	111,962	104

Table (10): Operational Capacity of Ferries



8 Tourist Traffic



3 Operational Traffic in the Sultanate's Airports:



Salalah Airport achieved a 5-Star Regional Airport Rating

1

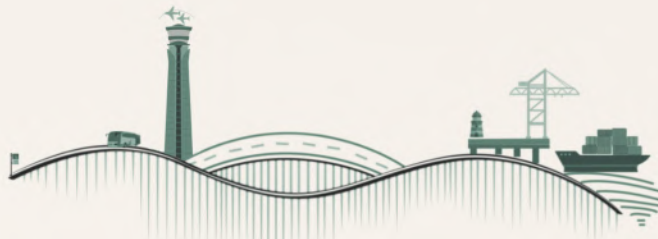
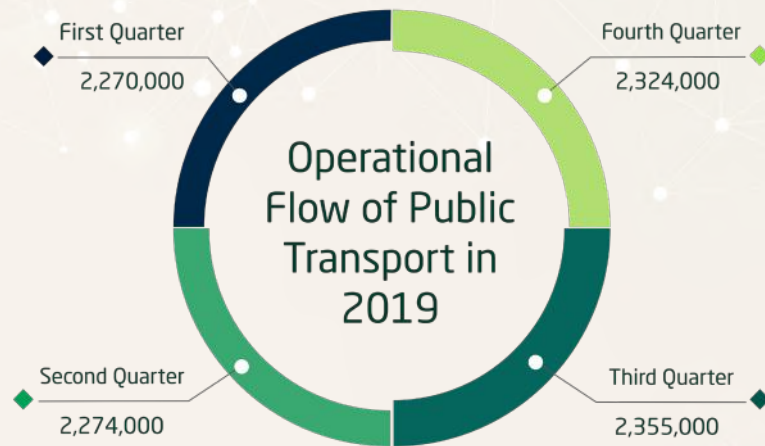
The first regional airport in the Middle East

4

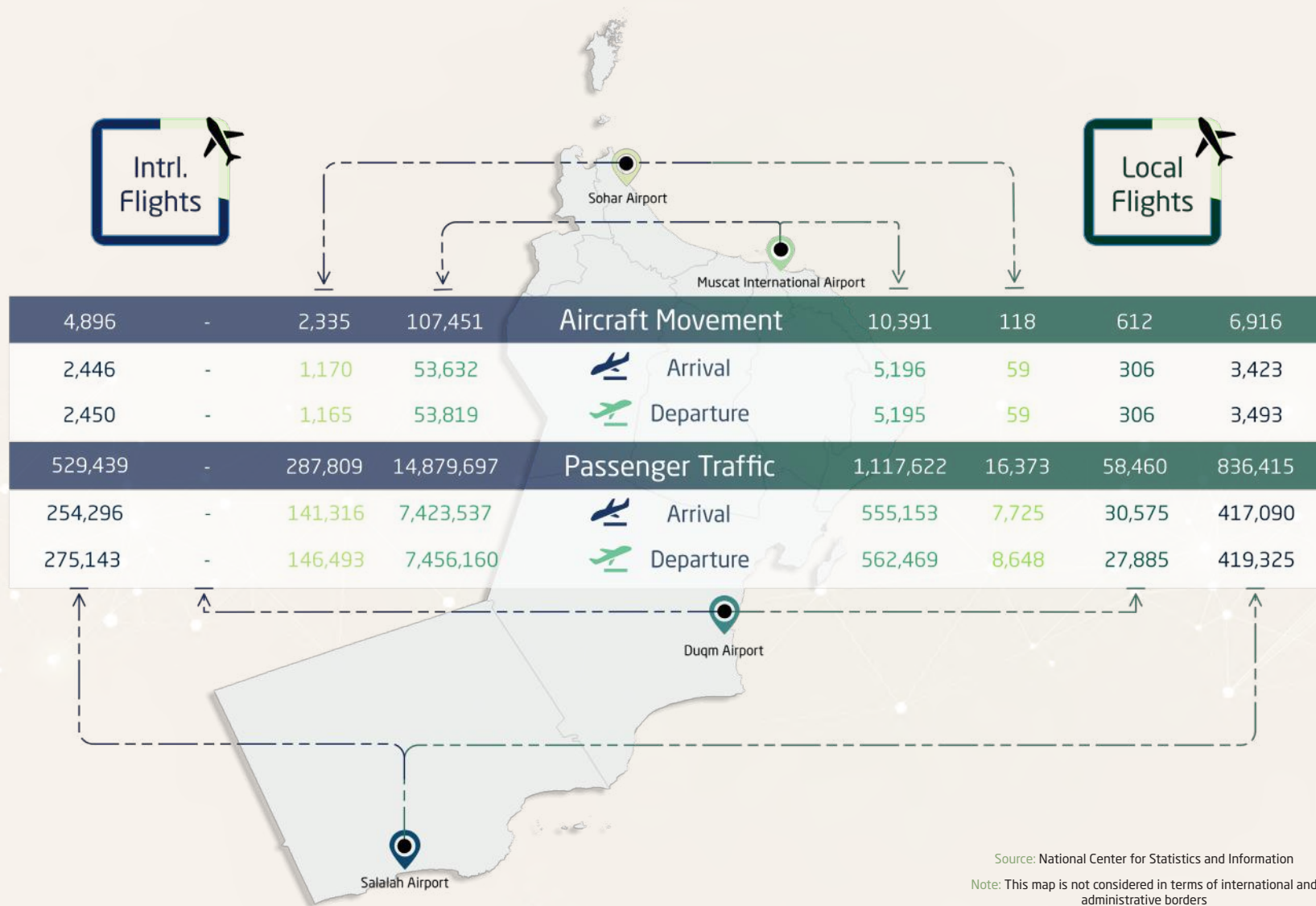
The fourth airport in the world

The award was given At the Skytrax 2019 World Awards

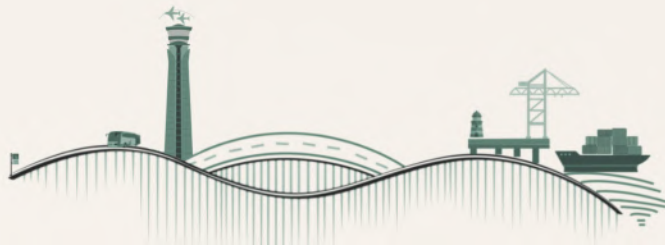
2 Operational Activities in the Omani Ports





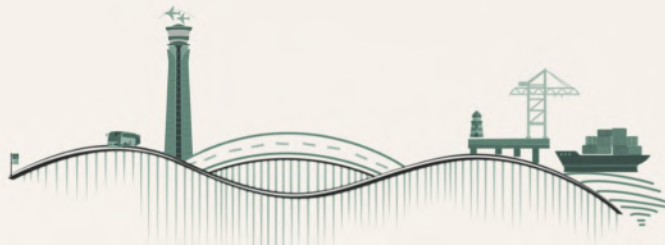


Source: National Center for Statistics and Information  
 Note: This map is not considered in terms of international and administrative borders



Chapter Five:

# INSTITUTIONAL DEVELOPMENT



First Human Resources Indicator

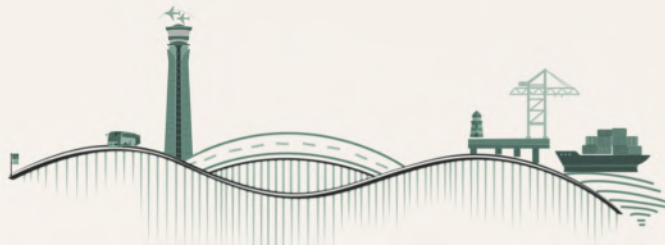
Number of Registered Employees




Training & Qualification





Part-time and full-time students include study leave and scholarships



Second Digital transformation projects

 Projects completed in 2019

 Projects Planned for 2020

1  **Masar**

Electronic portal: aims to access all systems and services required by employees to facilitate operations and procedures within the Ministry. It ensures keeping track of all activities carried out within the Ministry as well as review of circulars, administrative reports, policies and procedures

2  **Human Resources**

First version: Creation of Ministry's employees' database through which the basic data of the employee (personal data, qualifications ... etc) are displayed. It will facilitate update and linkage of data to all ministry systems as well as retrieve of any reports required by decision makers

1  **Maritime Services**


Maritime affairs e-services portal (fifth stage): Development of Directorate General of Maritime Affairs' services such as ship registration and maritime certificates of competence, as well adding Maritime Activities section's services

2  **Internal Services**

Automation of all services of the Ministry: Development of services relating to Human Resources Department's employees and services relating to maintenance, procurement and warehouse procedures (request for materials release, request for materials return)

3  **Tasreh**


A system for the issuance and management of clearances electronically issued by companies carrying-out projects on roads under the authority of the Ministry (8)

4  **Mobile Application**

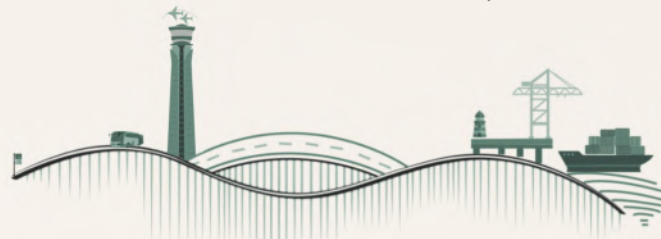
The official application of the maritime affairs e-services Portal. It is worth mentioning that this application is available on Apple and Android app stores to access the services provided such as ship registration and maritime certificates of competence

3  **Vehicle Management**

A system that helps improve equipment maintenance; extend assets life; set maintenance, inspection and preventive work orders schedule

4  **Other Systems**

Quality Management System  
Second Version  
Project Management System  
Fifth Version  
Human Resources System  
Second Version





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